

Annual Report 2012-2013



INCOME SECURITY ADVOCACY CENTRE
Centre d'action pour la sécurité du revenu

www.incomesecurity.org

Our Vision

To work with the community to advocate for and seek legal remedies to address systemic issues and improve income security for people in Ontario.

The Income Security Advocacy Centre is a specialty clinic within the community legal clinic system of Ontario.

We have a provincial mandate to improve the income security of people living in Ontario through test case litigation, policy advocacy and community organizing. We receive our funding from Legal Aid Ontario (LAO).

We are governed by an elected Board of Directors that includes members of the low-income community from across the province, as well as academics, legal experts and service providers, and has representation from members of First Nations and racialized communities.

We work closely with local community legal clinics who practise income security law, and in coalition with other community-based organizations who share our goals.

Message from the Board Chair

It has been another exciting and rewarding year for the clinic. I am pleased to report that the board and staff have worked hard to ensure that our strategic priorities have been thoughtfully chosen to provide the greatest impact in strengthening our income security laws. We are all immensely proud of our association with ISAC, whether we are board members or staff.

We can report many areas of achievement this past year, and can thank a very talented staff team for the effective implementation of our strategic plan during a year when there were many external pressures that influenced our work.

And once again, I would like to thank the board and staff for their hard work and dedication in ensuring ISAC's ability to contribute its strong voice to the challenges that we face.

I have served on the board since 2007 and this is my last term, and although I will miss the team at ISAC I feel that I am leaving the organization in strong hands. Three other board members are retiring this year – Deirdre McDade, Roberta Oshkawbewisens and Naomi Berlyne – and we thank them for their hard work in support of ISAC. We will be welcoming new board members and are confident they will continue the great work of their predecessors.

This year Cindy Wilkey retired after thirteen years of dedicated service at ISAC. Everyone at ISAC is appreciative of her huge contribution and we wish her all the best.

Gerda Kaegi,
ISAC's Board Chair



Message from ISAC's Co-Directors

We are pleased to present this year's annual report with highlights of our work. This year, we completed ISAC's third strategic plan since we opened our doors in 2001. This plan is based on a clinic survey soliciting feedback on our work, an environmental scan and a staff/board planning day facilitated by a professional facilitator. Our strategic plan guides our annual planning processes, and our case and project selection.

ISAC is a small organization of 7.5 staff with a big mandate. We meet that mandate by working with partners both inside and outside the clinic system. Our partnerships provide critical information about community need and together we are all able to respond to those needs more effectively. ISAC makes strategic choices in developing our priorities that allow us to focus our resources to have the greatest impact, and partnerships help us leverage our own resources.

Our three integrated strategies – litigation, policy advocacy, and community organizing – are focused on the same priorities. Depending on the issue we are advancing, we use one or a combination of these strategies.

Our talented and committed staff team turn the strategic plan into action and the successes that are in this report. And we are supported by a Board of Directors who are connected to their communities, representing the breadth of Ontario's geography and the diversity of its communities.

Mary Marrone,
Director of Advocacy
& Legal Services

Joanna Tie,
Director of
Administration



Litigation

Equity and a commitment to human rights is a guiding principle for all of ISAC's work, including our litigation. Several cases argued or concluded this year highlight the ways in which human rights principles ground our legal arguments.

Special Diet Allowance Human Rights Challenge

After nearly six years, ISAC concluded litigation on the Special Diet Allowance at the Human Rights Tribunal of Ontario. When numerous complaints alleging human rights violations were referred to the Tribunal in 2008, ISAC stepped up to help 20 clinics and their 125 clients navigate the process. In partnership with the Clinic Resource Office, ISAC created and led a coordinated case management process that eventually saw four lead cases go forward. We also worked in partnership to gather the evidence and create the human rights arguments and jurisprudence that were used in the course of the hearings.

In 2010, the Tribunal concluded in *Ball v. ODSP* that the Special Diet Allowance discriminated on the basis of disability. The Tribunal recognized that the Special Diet Allowance program plays an important role in alleviating the disadvantage of persons with disabilities and in supporting substantive equality, and ordered the government to comply with the Ontario Human Rights Code. As a result of the *Martel* decision in 2012, Hepatitis C was added to the Special Diet Allowance schedule of eligible conditions. And in 2013, in *Buklis v. ODSP*, the Tribunal concluded that two more conditions should be added.

As a direct result of our litigation, five new conditions were added to the schedule and the monthly allowance for many other conditions was significantly increased. Approximately \$200,000 was paid in

retroactive benefits to 65 clinic clients who had made human rights applications and, since 2010, Special Diet Allowance payments have increased by \$25 million overall.

ISAC has created a pilot project that has provided direct representation to unrepresented appellants with Social Benefits Tribunal appeals that were eligible for settlement. We are also supporting clinics to settle Special Diet appeals at the SBT through training and direct file advice.

Authority to Waive or Defer Overpayments

The issue in *Surdivall v. ODSP* is whether the Director and the Social Benefits Tribunal have the power to waive or defer collection of social assistance overpayments. ISAC has appealed a Divisional Court decision to the Court of Appeal with support from METRAC, an organization working with women and girls in situations of violence, and ARCH, a legal clinic working with people with disabilities.

We argued that since ODSP serves some of Ontario's most impoverished and vulnerable individuals and families, the law should be interpreted as granting discretion to waive or defer collection of an overpayment where collection would cause hardship or unfairness. Our partners, who were granted intervenor status, made arguments that Charter and human rights values support a generous reading of the discretionary power over overpayments. The Court reserved judgment and we are awaiting a decision.

Access to Mental Health Medical Treatment

ISAC co-counselled with the Renfrew County Legal Clinic on three Divisional Court appeals related to the denial of the medical travel allowance. The issue at play was whether therapies received by three individuals with mental health issues constituted "medical treatment" and,



Jackie and Cindy with Cynthia Pay of Parkdale Community Legal Services

therefore, whether ODSP should pay for the travel necessary to access the therapies.

The Divisional Court granted all three appeals. The Court accepted ISAC's submission that people with mental health and addiction issues should have access to local programs that build strengths, allow for participation in the community and improve health. As urged by ISAC, the Court relied upon Ontario's Mental Health and Addictions Strategy to assist in interpreting the statute generously, noting that "to make every door the right door for people with mental illness and/or addictions, the system must change. We must work differently, offer services in different ways, develop new skills and attitudes, and forge stronger partnerships between sectors and between service users and service providers."

Clarifying Statutory Appeal Timelines

Pavon v. ODSP focused on clarifying the date at which the statutory "one-year time period" starts for beginning an appeal to the Social Benefits Tribunal. The Divisional Court granted ISAC's appeal and confirmed that the timeline for appealing to the SBT is the date of the internal review decision, even if that decision is made more than one year after the original decision.

As argued by ISAC, the Court also confirmed the important role that human rights values must play when interpreting the Ontario Disability Support Program Act, stating that "the Act must be interpreted in a manner that does not discriminate on the basis of disability and in a manner that recognizes

the right of persons with disabilities to reasonable accommodation. Where more than one interpretation of a provision is possible, the court should adopt the interpretation that accords with human rights and Charter values, rather than one that would undermine them.”

governments have a positive obligation to take steps to ensure that Canadians can enjoy life, liberty and security of the person. This case is now the subject of an appeal.

Access to Employment Insurance for Migrant Workers

ISAC co-counselled on this case with the Niagara North Legal Clinic to address the rights of migrant workers to access Employment Insurance parental benefits. Since these workers must leave the country at the end of each year’s work contract, they cannot qualify for most EI benefits despite being required to contribute. “Special benefits” like maternal, parental and compassionate benefits were until recently the only exceptions, as the condition of being “ready and available for work” did not apply.

In 102 applications, migrant workers were denied access to parental benefits by the EI Umpire on the grounds that they had applied too late. But

there is no “limitation period” for applying, as long as a good reason can be provided for the delay. On appeal to the Federal Court of Appeal, ISAC and the Niagara North Legal Clinic argued that the Umpire wrongly ignored all of the vulnerabilities that made it impossible for these workers to apply for parental benefits at an earlier date.

The Federal Court of Appeal agreed, stating that migrant workers face “unique disadvantages in the Canadian labour



Leandra finishes preparation of the 13-volume application record for 102 migrant worker EI parental benefit cases

Right to Housing

This Charter application, being led by our sister clinic ACTO, argues that the failure to ensure affordable and appropriate housing violates the Charter. When the governments of Canada and Ontario brought a motion to have *Tanudjaja v. Canada & Ontario* thrown out, ISAC intervened to argue that the case should not be dismissed. In September 2013, the Court granted the governments’ motion, rejecting ISAC and ACTO arguments that

market”. The Court has ordered the Office of the Umpire to re-hear each of the 102 cases and to keep these vulnerabilities in mind in assessing them.

Supporting Clinic Litigation

ISAC provides support to local community clinic litigation efforts with the aim of enhancing the capacity of the clinic system to litigate effectively on income security issues. Not only do we assist with co-counselling, legal opinion letters and legal drafting assistance, we also prepare and lead workshops and webinars on a variety of topics. This year’s trainings included workshops on the new federal Social Security Tribunal, both current and advanced issues in social assistance law, and updates at regional trainings on ISAC’s litigation and advocacy work. We also conducted two webinars to train caseworkers on the process for settling Special Diet appeals at the Social Benefits Tribunal, which were accredited by the Law Society.

Policy Advocacy and Community Organizing

ISAC’s integrated law reform strategy employs both advocacy with government and building capacity in communities. Working both “inside” and “outside” government to improve law and policy enhances our capacity to make meaningful change.

Social Assistance Reform

ISAC has been working on social assistance reform for many years, and worked with partners to ensure that a review of OW and ODSP was included in Ontario’s 2008 Poverty Reduction Strategy. We have since been actively involved at every step of the way.

Last year saw the Commission for the Review of Social Assistance in Ontario

release its final report in October to mixed reviews. ISAC’s early access to the report allowed us to provide an immediate and informed public response, highlighting both positive and negative implications – especially the potentially serious impact on people with disabilities. We followed up with public education materials, webinars, public speaking events, and media work that reached thousands of people across the province.



Jennefer presents on the Commission’s report at the Halton Poverty Roundtable’s Poverty Reduction Forum.
Photo Credit: Nikki Wesley, Oakville Beaver

Ontario’s new Premier and Minister of Community and Social Services have taken up reform as a key policy objective. Ontario’s

2013-14 budget signalled a willingness to address key concerns around Ontario Works, announcing rule changes that ISAC has worked with partners to advance over several years. These changes take important steps to lessen the deep poverty that has been a prerequisite to accessing and remaining eligible for support.

Our subsequent analysis of the regulatory changes to implement the budget revealed that this year's 1% rate increase would not be received by family members of people receiving ODSP. This effectively implements a highly controversial recommendation made by the Commission and undermines the positive aspects of the budget.

Our important role in social assistance advocacy was recognized with an invitation to our research and policy analyst to sit on the Minister's General Advisory Council on reform. Two ISAC board members who are active in their communities were also invited to sit on this council, which is meeting into the winter of 2014.

We continue to promote a transparent reform process, informed discussion and debate among low-income communities and policy experts, and transformative, equity-based reform that reduces poverty in Ontario.

Poverty Reduction

ISAC played a key role in the development of Ontario's first Poverty Reduction Strategy in 2008, helping to found and support the 25in5 Network for Poverty Reduction. As that first five-year strategy comes to end, ISAC has been working with communities and government in the development of the next plan.

Working with clinic caseworkers from across the province, ISAC staff produced a toolkit for clinics and other non-profit groups to use to involve communities, engage local politicians, and bring forward messages on

social assistance reform, austerity, and equity. At least 20 community clinics participated in local consultation meetings, engaging and working with their community partners. Many clinics made written submissions.

Our research and policy analyst was invited to participate in the government's Technical Advisory Group, which met intensively through the fall. That group included community-based organizations, academics, and municipal representatives who work in sectors related to or impacted by poverty reduction, as well as staff from other ministries in government.

ISAC also made written submissions, advocating for an equity approach to poverty reduction to ensure that the needs of those who are disproportionately impacted by poverty in Ontario – single mothers, women, Indigenous peoples, people from racialized communities, newcomers, and people with disabilities – are prioritized and addressed.

The Ontario Project for Inter-Clinic Community Organizing (OPICCO)

OPICCO is the voice of community development in the clinic system and supports clinic staff with basic and advanced training opportunities. ISAC helped found OPICCO and has long supported its work.

This year, ISAC staff helped plan and made presentations at the 2012 annual training conference. OPICCO conferences have become a launching pad for community organizing campaigns, including the ISAC/ACTO-led 2012 campaign to save the Community Start-Up and Maintenance Benefit. A similar model of inter-clinic collaboration was used to organize around the government's 2013 consultations on poverty reduction.

Steering Committee on Social Assistance (SCSA)

SCSA is a provincial clinic network made up of regional representatives and specialty clinics. Working together, ISAC and the SCSA provide the clinic system with a voice to government on social assistance issues.

ISAC and SCSA now meet quarterly with the Ministry of Community and Social Services to resolve or clarify issues of concern to clinic caseworkers and their client community. Last year, SCSA worked with the Ministry to organize a roundtable on mental health that brought together experts from around the province with the goal of improving the adjudication of mental health disabilities. This process has led to changes in the Disability Adjudication Framework and the Disability Adjudication Manual.

ISAC and SCSA are also members of the Social Benefits Tribunal's Consultative Committee, where practice issues before the SBT are addressed. This work continues to evolve as we work toward creating a more active Practice Advisory Committee.

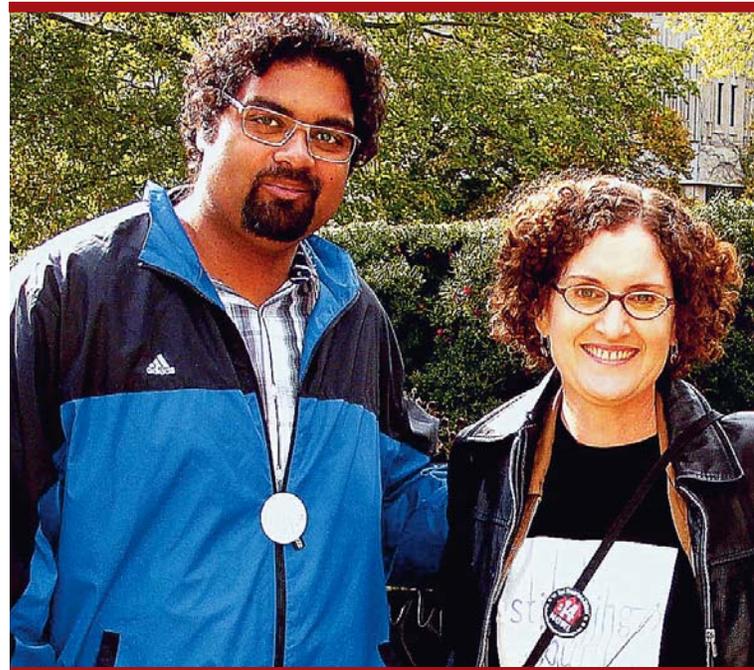
A key achievement this year was a new initiative bringing together the clinic system, Ministry staff and the SBT to address workload challenges that result from the growth in applications for ODSP, and to examine opportunities to streamline the adjudication of ODSP appeals while enhancing access to justice.

Supporting the ODSP Action Coalition

Bringing the voices of low-income people with disabilities to government to improve ODSP is the focus of the Coalition, an advocacy group made up of people receiving ODSP, clinic caseworkers, and other agency staff. ISAC has supported the Coalition since its inception.

This past year, we helped the Coalition write its response to the Commission's final report

and recommendations and a series of position papers on key social assistance reform issues. We also supported the Coalition's development of a number of public education webinars, workshops, and a MPP lobby kit. Its lobbying and advocacy training workshop was attended by 100 people, and its ODSP benefits webinar is the most viewed webinar on CLEO's Your Legal Rights website, with 2500 visits and 500 downloads.



Chris at the unveiling of the 'Stitching Our Own Social Safety Net' quilt with Helen Armstrong of St. Stephen's Community House.
Photo Credit: Mark T. Shapiro

We supported members of the Coalition to lobby over 25 MPPs from all parties at Queen's Park, and in their participation in campaigns on poverty reduction, the minimum wage, the unravelling social safety net, and the elimination of the Community Start-Up and Maintenance Benefit.

Recognition of the Coalition's strong advocacy role is reflected in its regular meetings with senior Ministry staff and recent meetings with Minister McMeekin and Premier Wynne.

Public Legal Education and Media Outreach

Expanding the reach of our law reform work is critical to ISAC's success. Communicating the impact of government rule changes, the outcomes of our litigation, and aspects of our advocacy and organizing work empowers local communities to become informed about and take action on problems of income security across Ontario.

In the last year we produced more than two dozen backgrounders, fact sheets, lobby kits, and other resources for use by community legal clinics, people receiving OW and ODSP, community agencies and service providers, and anti-poverty advocates and activists. Most of these materials are translated into French; this year materials on the migrant workers litigation were also translated into Spanish.

We circulate materials like these through inter-clinic email lists and our own external email list, which has more than 1600 subscribers from across Ontario. We also distributed our submissions to government, which this year focused on the budget, the social assistance review, poverty reduction, and the minimum wage. We produce a frequent emailing on important poverty and inequality media headlines and reports. Subscriptions to this list have risen from 30 to more than 200 people across Ontario over the past year. The reach of our email communications is extended to thousands of people across the province as partner organizations and other groups routinely forward our emails to their own members and supporters.

Our materials are also posted on our two websites, which garner significant traffic; for instance, our social assistance review website has had more than 55,000 visits

since its launch in 2010. We are currently bringing both websites together into a new site that will launch early in 2014.

ISAC continues to be a trusted source of information on social assistance and poverty-related issues for many media outlets. In the past year, we have been consulted or quoted 35 times for articles and columns in both major and community media outlets. In addition, we met with the Toronto Star's editorial board to highlight the positive and negative aspects of the Commission's report on social assistance reform.

Specialty Clinics Modernization Project

Magnifying the collective impact of the work of Ontario's specialty legal clinics is the impetus behind the "Specialty Clinics Modernization Project". This two-year project aims to transform the way specialty legal clinics work together with the goal of increasing access to justice for low income people in Ontario.

The project seeks to improve collaboration among specialty clinics and create opportunities to explore the intersections of systemic law reform work across all areas of clinic law. ISAC's Director of Administration has been integral to the leadership of the project, which is examining co- or close-location of a number of specialty clinics, improving knowledge exchange, and pursuing several administrative efficiencies.

This innovative approach to specialty clinic services will enhance our collective capacity for systemic work, increase efficiency, and find cost savings to reinvest in services, while preserving the independent structure of each clinic.

Strategic Plan for 2013-2016

ISAC's board and staff have developed this strategic plan to guide our work over the next three years.

Strategic Priorities

- Participate in Legislative/regulatory reform opportunities at the provincial and federal level, particularly the transformation process for social assistance.
- Advocate for improvements within existing programs through more generous statutory interpretation at appellate courts.
- Advocate for improved access to disability benefits and improved disability adjudication.
- Participate in opportunities to improve access to justice at provincial and federal Tribunals.
- Develop ISAC's economic literacy to better engage in advocating for investments in income security programs.
- Continue to develop equity lens on income security for historically disadvantaged groups: Aboriginal communities, immigrants and newcomers with temporary immigration status, persons with disabilities, racialized communities, seniors, women and other marginalized genders.
- Build on ISAC's leadership role in the clinic system and work with our clinic colleagues to implement the ACLCO strategic plan.
- Continue to develop ISAC's approach to delivering French language services in partnerships.
- Continuous improvement of ISAC's governance process including its ability to evaluate programs.

Strategies

- Litigation: Undertake appellate and systemic cases through direct representation, co-counselling with partners, and interventions.
- Policy advocacy: Link policy development with our community organizing work and other policy experts.
- Community organizing: Develop appropriate partnerships so ISAC can maintain a provincial focus.
- Working with partners: Leverage our resources in each of litigation, policy advocacy and organizing; build coalitions to advance our policy advocacy and organizing; share expertise.
- Convening: Bring together a range of expertise, particularly to explore emerging or controversial issues.
- Increased use of technology: Broaden the reach of our public legal education and training.

Income Security Advocacy Centre

Statement of Financial Position

March 31, 2013

	General Fund \$	Legal Disburse- ments Fund \$	Capital Fund \$	OPICCO Fund \$	SCSA Fund \$	Non-LAO Fund \$	2013 TOTAL \$	2012 TOTAL \$
ASSETS								
Current Assets								
Cash	39,161	50,304	-	12,642	-	-	102,107	119,220
Accounts receivable	1,869	-	-	-	-	-	1,869	19,154
HST receivable	13,296	1,165	-	31	-	-	14,492	17,047
Prepaid expenses	21,473	-	-	-	-	-	21,473	21,190
	75,799	51,469	-	12,673	-	-	139,941	176,611
Capital assets	-	-	9,274	-	-	-	9,274	7,121
Total assets	75,799	51,469	9,274	12,673	-	-	149,215	183,732
LIABILITIES								
Current Liabilities								
Accounts payable	45,688	-	-	-	-	-	45,688	36,525
Inter-Fund payable (receivable)	25,227	-	-	(4,695)	(6,808)	(13,724)	-	-
Deferred revenue	23,882	-	-	-	-	-	23,882	37,335
	94,797	-	-	(4,695)	(6,808)	(13,724)	69,570	73,860
FUNDS BALANCE (DEFICIT)	(18,998)	51,469	9,274	17,368	6,808	13,724	79,645	109,872
Total liabilities and funds balance	75,799	51,469	9,274	12,673	-	-	149,215	183,732

Note: This information is a condensed financial statement consistent with and derived from the audited financial statements of the Income Security Advocacy Centre as at March 31, 2013. Audited financial statements were prepared by Hilborn LLP Chartered Accounts in accordance with the Canadian generally accepted standards and who expressed an unqualified opinion on these financial statements in their report dated September 25, 2013. To obtain a better understanding of the organization's financial position and the results of its operations and cash flows for the year in question, the condensed financial statements should be read in light of the relevant audited financial statements, which are available upon request.

Income Security Advocacy Centre Statement of Financial Position

March 31, 2013

	General Fund \$	Legal Disburse- ments Fund \$	Capital Fund \$	OPICCO Fund \$	SCSA Fund \$	Non-LAO Fund \$	2013 TOTAL \$	2012 TOTAL \$
Revenues								
Legal Aid Ontario								
-direct receipts	982,783	21,802	-	16,815	9,450	-	1,030,850	987,279
- indirect receipts	4,114	-	3,836	-	-	-	7,950	9,064
- articling student	-	-	-	-	-	-	-	49,777
Donations	-	-	-	-	-	-	-	2,750
Recovered	-	25,100	-	-	-	-	25,100	-
Other Income	514	51	-	5	-	1,255	1,825	1,947
	987,411	46,953	3,836	16,820	9,450	1,255	1,065,725	1,050,817
Expenses								
Salaries	673,377	-	-	-	-	-	673,377	652,939
Benefits	104,454	-	-	-	-	-	104,454	102,267
Professional dues	6,169	-	-	-	-	-	6,169	4,553
Articling student	-	-	-	-	-	-	-	49,777
Travel	30,936	-	-	-	-	-	30,936	31,002
Communications	7,998	-	-	-	-	-	7,998	5,737
Accommodations	124,458	-	-	-	-	-	124,458	112,337
Equipment	8,800	-	-	-	-	-	8,800	7,917
Library	7,664	-	-	-	-	-	7,664	5,703
Supplies and services	20,480	-	-	-	-	-	20,480	27,249
Audit fees	3,430	-	-	-	-	-	3,430	3,430
Indirect payments	4,114	-	-	-	-	-	4,114	6,734
Legal disbursements	-	65,650	-	-	-	-	65,650	8,202
Project expenses	-	-	-	19,067	5,239	156	24,462	26,206
Amortization	-	-	3,959	-	-	-	3,959	2,167
	991,880	65,650	3,959	19,067	5,239	156	1,085,951	1,046,220
Excess of revenues over expenses (expenses over revenues)	(4,469)	(18,697)	(123)	(2,247)	4,211	1,099	(20,226)	4,597
Transfer to Capital Fund	(2,276)	-	2,276	-	-	-	-	-
Return of funding to Legal Aid Ontario	-	-	-	(7,120)	(2,881)	-	(10,001)	(3,899)
Funds balance (deficit), beginning of year	(12,253)	70,166	7,121	26,735	5,478	12,625	109,872	109,174
Funds balance (deficit), end of year	(18,998)	51,469	9,274	17,368	6,808	13,724	79,645	109,872



Board and Staff Planning Day, October 2012

ISAC 2012-13

Board of Directors

Executive

Gerda Kaegi, Chair
 Larry Woolley, Vice-Chair
 Roberta Oshkawbewisens, Secretary
 H el ene M enard, Treasurer

Community Members

Ren e Adams
 Naomi Berlyne
 Laverne Jacobs
 Chantelle Perera
 Jess Rueger
 Christine Watts

Regional Clinic Representatives

Julie Ellery
 Vinay Jain
 Deirdre McDade
 Kimberly Roach

Staff Team

Mary Marrone,
 Director of Advocacy & Legal Services

Joanna Tie, Director of Administration

Dana Milne, Provincial Organizer
 (currently on leave)

Chris Ramsaroop,
 Provincial Organizer

Jennefer Laidley,
 Research and Policy Analyst

Leandra Matthei,
 Legal Administrative Assistant

Marie Chen, Staff Lawyer

Jackie Esmonde, Staff Lawyer

Cindy Wilkey, Staff Lawyer

Lorna Martin, Reception Coordinator

Research Contracts 2012

Kathy Li
 Lee Webb

Articling Student 2012

Daniel Simonian

Student Interns Summer 2013

Richard Francis
 Ruoxi Wang

Law in Action Within Schools Summer Placement Students

Chelsea Silva (2012)
 Erin Dixon (2013)

Key Partnerships

We deeply appreciate our partnerships with and the support of the following:

Advocacy Centre for Tenants Ontario (ACTO)
 Clinic Resource Office (CRO)
 Ontario Human Rights Commission
 Ontario Project for Inter-Clinic Community Organizing (OPICCO)
 Steering Committee on Social Assistance (SCSA)
 Your Legal Rights, a project of CLEO
 Eastern Region Income Maintenance Study Group
 Northern Region Income Maintenance Study Group
 Social Assistance Action Committee (SAAC)
 South-West Region Income Maintenance Study Group

Canada Social Research Newsletter (Gilles Seguin)
 Canadian Centre for Policy Alternatives - Ontario Office
 ODSP Action Coalition
 Ontario Campaign 2000
 Open Policy Ontario
 25in5 Network for Poverty Reduction
 and member organizations
 United Food and Commercial Workers
 Wellesley Institute
 All the clinics we've co-counselled with in 2012-13



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